



Manual to Amazing Shanee Prana

Introduction

Welcome to Shanee Prana, your own little paradise for the duration of your stay.

If you have any questions, need advice on your trips or anything else, we would love to help in any way possible.

You will find the property in an impeccable state, please leave it as tidy as you found it. The main entrance to the house is through the door from the undercover parking area.

Keys and gates

You will receive keys to the property and an electronic key to open/close the gates. We ask you to keep the gates always closed, unless you are expecting guests and it is not practical to keep opening/closing them. For security reasons please keep the gates closed at night.

Entertainment

Due to Shanee's secluded location and being close to the hillside range, the internet works best in the kitchen/lounge room area. WIFI password will be given once you have arrived.

The TV in the lounge room is the latest model, which would allow you to experience the latest in entertainment technology. We ask that you not change any settings on it. If something doesn't connect, please let us know and we will sort it out for you!

Practical things/house guidelines

You'll find a set of bifold doors offering a convenient separation of the main family room from the kitchen. Please keep them and other doors closed to maximise the effect of air conditioning. Shanee has several 'zone' A/C systems and keeping doors closed improves the efficacy of cooling.

Please remove the rubbish from the kitchen on daily basis, double bag it and deposit it in the green bin located near the shed. The rubbish bin should be taken out on Monday night and placed outside the gates on the road. The recycling bin with the yellow lid is collected on a fortnightly basis, you will see if the neighbors have the yellow one out or not.

The cook top is an induction type; oven is pyrolytic, self-cleaning model. All appliances are German made and of high quality. If you need instruction manuals, they can be found in the drawer underneath the oven.

For your convenience and enjoyment, there are 3 types of coffee machines, 3 types of blenders, fruit juicers, variety of pots and pans, cutlery, utensils, chopping boards, crockery, etc.

In the pantry there are few essentials that you may consider prior to going shopping.

The big family room has very large couches and 2 of them are covered in light linen, please put throws provided over them while seating or sleeping there, please don't bring food into this area, as cleaning them is costing on average \$400 and it will be deducted from your security bond if any stains are found on the couches.

The large dining table is French polished, please don't leave hot plates on it, pizza boxes, etc. Any damage costs will be deducted from your security bond. Place mats and glass/ cup coasters are provided to protect the furniture. The same applies to all furnishings in the bedrooms as well.

We ask you NOT TO remove mattresses from their original beds or move any furniture from their original placement. We have for your convenience a port-a-cot and toddlers' highchair if you need it.

Very important – please do not wash the hotel linen and towels and beach towels that are provided as they undergo a different/special cleaning process. A penalty applies, if not complied with, which is the cost of replacement. If you need more towels or any other linen, please advise and we will endeavor to provide them on the same day. Not complying with said guidelines will result in deductions from your security bond.

Location practical hints

The nearest shopping mall is in Clifton Beach 5 min drive North from Shanee. There is Coles, a very good butcher and a few other shops there.

A much larger shopping centre is in Smithfield, 10 min drive South from Shanee.

Enjoy your stay!